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DIGITAL GOVERNMENT COMMITTEE

1. Message to Candidate

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At Digital Government Committee, we are dedicated to building citizen trust through innovative digital solutions that not only empower communities but also contribute to the development of our country. We aim to put our country on the world map by delivering advanced, impactful digital products and services. By joining us, you will play a crucial role in creating transparent, reliable solutions that shape the future of our nation and strengthen public confidence. **Together, we can build a better tomorrow and elevate our country's presence on the global stage.**

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2. General Information

Organization	Digital Government Committee
Job Title	Quality Assurance
Level	-
Location	DGC Olympia
Employment Type	Full time
Salary	Negotiation

3. Role Summary

We are seeking a highly experienced and motivational Quality Assurance to join our team! You will play a critical role in ensuring the quality and functionality of our software products by setting up the overall QA strategy and mentoring the team. You will be responsible for overseeing test plan design, guiding test case execution, driving defect resolution, and collaborating with development and project manager teams to ensure a smooth, high-quality user experience across all releases.

4. Key Responsibilities

- Lead, mentor, and manage a team of Quality Assurance testers, fostering a culture of quality, accountability, and continuous improvement.
- Define and implement the overall QA strategy, processes, and standards across all projects.
- Manage resource allocation and task prioritization within the QA team to meet project deadlines effectively.
- Work closely with team members (developers, technical project manager, project manager, or partners) to develop, test, and deliver high quality products.
- Serve as the primary point of contact for QA, communicating team progress, risks, and strategies to Technical Project Managers and stakeholders.
- Proactively evaluate, recommend, and implement improvements to the application testing processes and automation tools to maximize team efficiency.
- Collaborate with the Line Manager and other leads to aligning QA objectives with broader organizational goals.
- Oversee the design, development, and maintenance of test automation frameworks and scripts to continuously increase test efficiency and coverage.

5. Qualifications

- Bachelor's degree in Computer Science, Information Technology, or related field.
- At least 3 years of working experience related to Quality Assurance and Software Testing.
- Proven experience leading, mentoring, and managing a Quality Assurance team.
- Demonstrated ability to define, implement, and drive best practices for QA processes and testing methodologies.
- Expertise in designing, implementing, and maintaining robust test automation frameworks (using tools like Robot Framework, Selenium, Cypress, Playwright).
- Knowledge of scripting languages (e.g., JavaScript, Python) for automation.
- Strong experience in manual testing of web, mobile application, and API.
- Expert knowledge of SDLC, STLC, and Agile methodologies.
- In-depth knowledge of test management tools (e.g., Jira, TestRail, Azure DevOps).
- Excellent written and verbal communication, with the ability to communicate testing strategy and risks to both technical and non-technical stakeholders.
- Familiarity with CI/CD pipelines and test automation in DevOps environments.

- Strong analytical and complex problem-solving skills.
- Good understanding of UI/UX principles and responsive design testing.
- Experience with API testing using tools like Postman or Rest Assured.
- Understanding performance testing tools (e.g., JMeter, LoadRunner) is a plus.

6. How to Apply

- Please submit your CV and required information through the form below.

<https://form.gov.kh/666e65d67e60fe0012cf6edc>

7. Contact Person

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 <https://dgc.gov.kh>

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